

## [How to access your course on Paws Academy via the Website \(not the app\)](#)

As the screen shots are slightly different for access either via a desktop or your mobile device we have included different steps for each. Website is first (starting from step one). Mobile devices are second in the instructions (starting from step one, mobile devices page 7)

### Website (on your desktop)

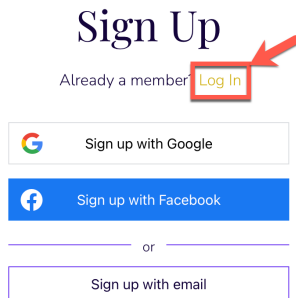
Please follow these steps exactly to access your course via your desktop

### Step One – Sign into the Website

Click into Member Log in:

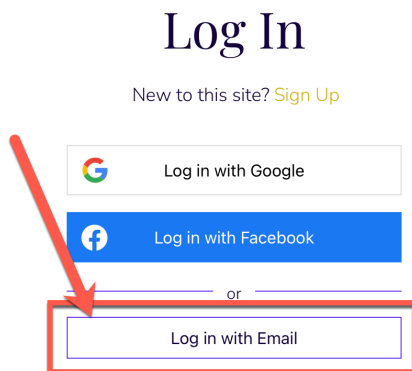


Select Login:



Your profile will be set to public automatically when you sign up. You can change this later in your profile settings.

Select Log in with email:



Once the above has been completed you will be prompted to enter your email address and password

**Important:** You must log in using the same email address and password you used to purchase your course. Using a different email will prevent access to your course content.

## Log In

New to this site? [Sign Up](#)

Email

Password

[Forgot password?](#)

Log In

To check that you are logged in correctly, you should now see the Hello 'name' in the header section of the website



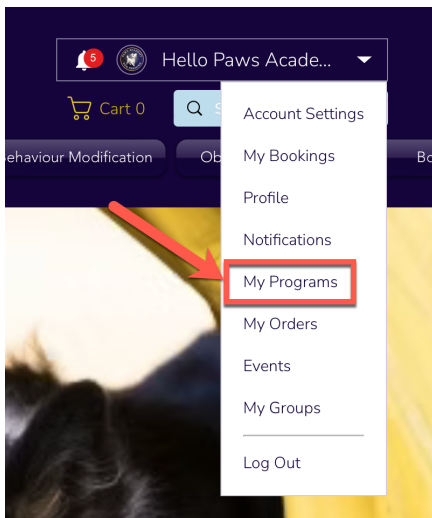
### Step Two – Access your course

There are two paths to easily access the course (or courses) that you have purchased.

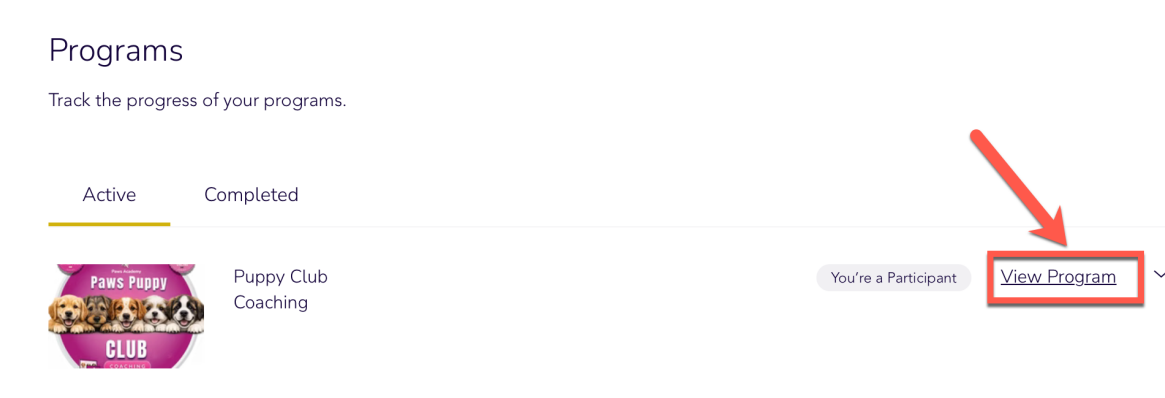
**Path One – Via the 'Hello' drop down box.** Click on the down arrow on the right-hand side:



This will then show the below, click into 'My Programs'



You will then see the list of programs that you have purchased/have access to. Click into 'View Programme' which will take you to your course. **Please now move to step 3**



**Path Two – Via the 'Courses' tab** Click on the "Online Course" tab in the horizontal menu bar:

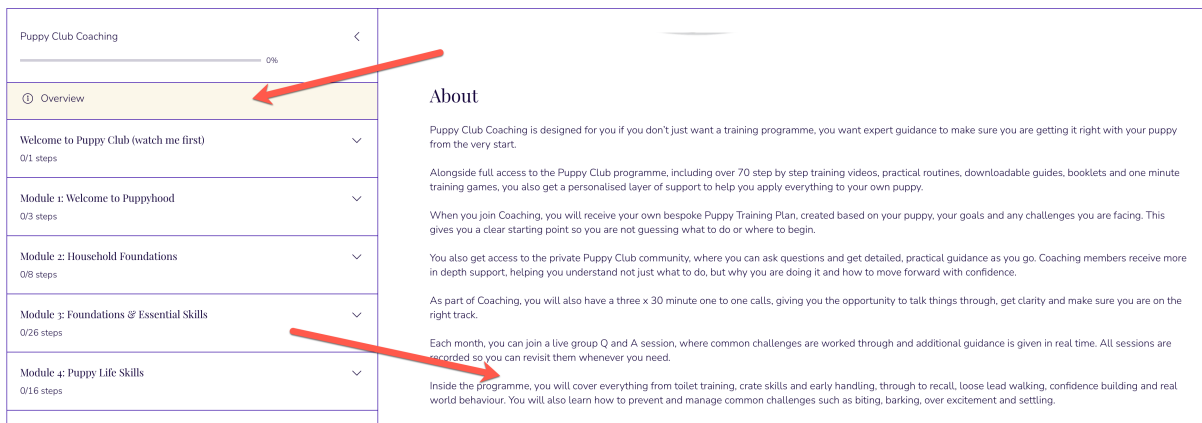


Scroll down to find the course that you have access to, this will be shown with a 'you're a participant' badge. Then click view details to see the course material.

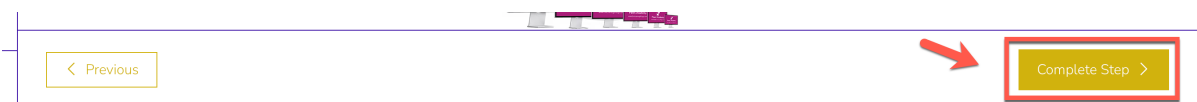


### Step Three – Viewing your course / Accessing the Paws Pack Community Space (if applicable)

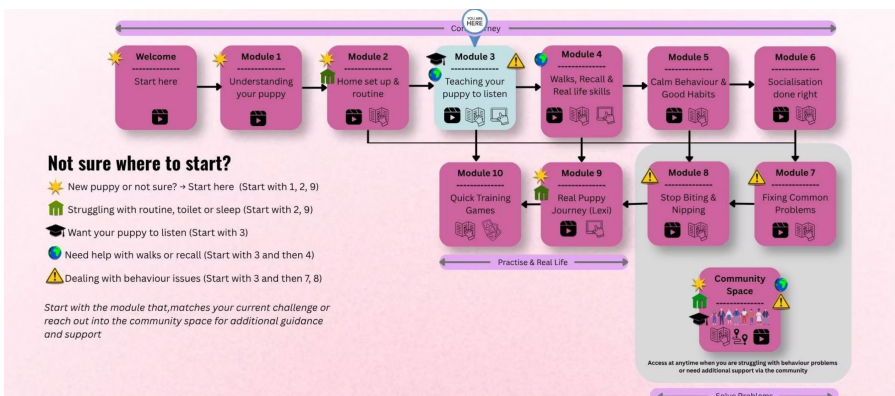
The steps are on the left hand-side with the corresponding material on the right-hand side.



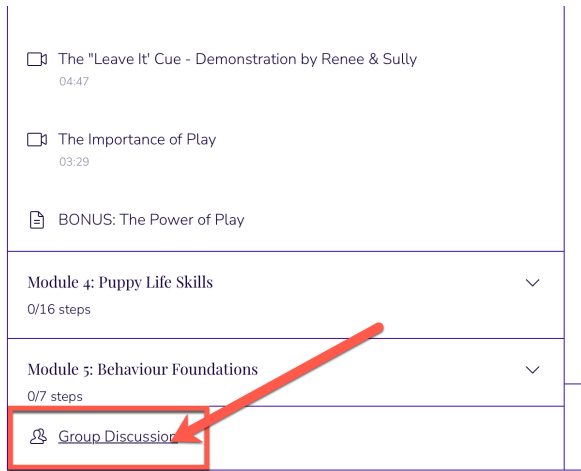
When you have completed a step, press the 'complete step' button on the right-hand side:



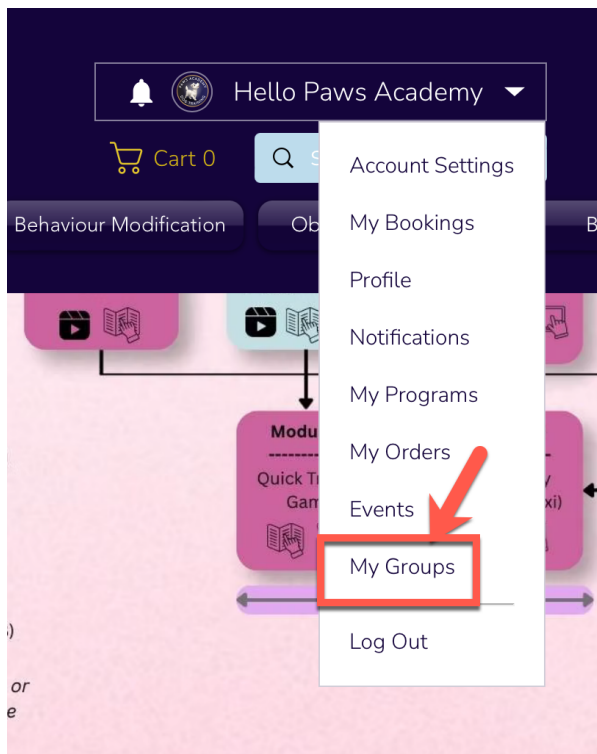
You can revisit any of the course material at any time. There is also a handy roadmap at the bottom of each step.



If you are part of a course which has community group access to the Paws Puppy Pack Community (Puppy Club Plus and Coaching) you can either access this from the 'Hello' drop down menu or at the bottom of the left-hand module information within the course material:



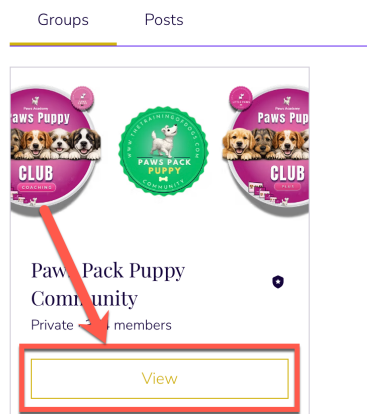
Or via here:



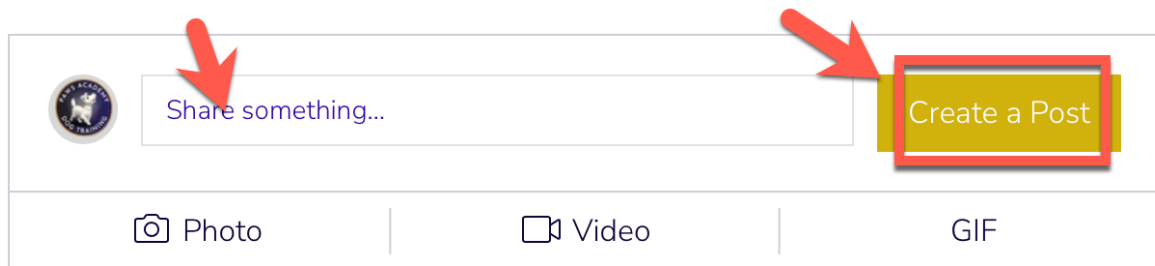
Click the view button:

## Groups

View groups and posts below.



To add a post, ask a question etc. Add the details into the 'share something' box and press 'create post'



Renee is in the community space every day, so there should never be too long to wait for a response.

To view other posts simply scroll down. There is a handy 'topic' section at the top that you can scroll across to see posts categorised (which may help if you have a specific question or want to see earlier advice/comments etc)



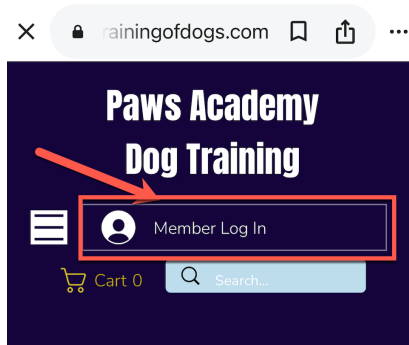
**----This concludes the section for desktop devices; the next section is for accessing via your mobile device----**

## Website (on your mobile device)

Please follow these steps exactly to access your course via your mobile

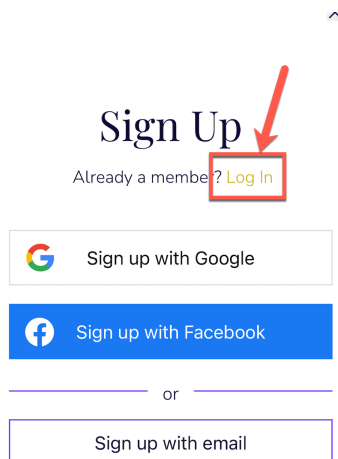
### Step One – Sign into the Website (Mobile Device)

Click into Member Log in:



Welcome to  
Paws Academy  
Your Partner in Raising a  
Happy & Confident Dog

Click the “log in’ button:





Your profile will be set to public  
automatically when you sign up. You can

Login with Email:

**Log In**

New to this site? [Sign Up](#)

 Log in with Google

 Log in with Facebook

or

**Log in with Email**

**Important:** You must log in using the same email address and password you used to purchase your course. Using a different email will prevent access to your course content.

Email

Password

●●●●●●●●

[Forgot password?](#)

**Log In**

To check that you are logged in correctly, you should now see the Hello 'name' in the header section of the website



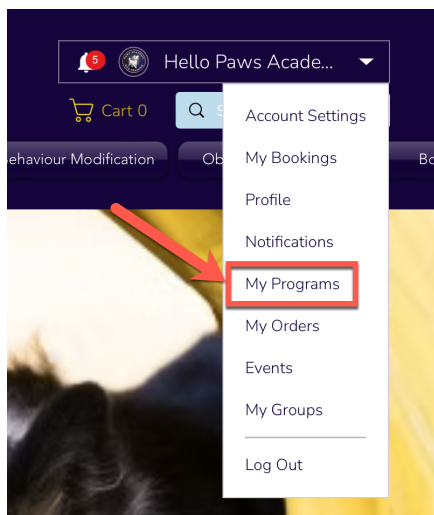
## Step Two (Mobile Device) – Access your course

There are two paths to easily access the course (or courses) that you have purchased.

**Path One – Via the ‘Hello’ drop down box.** Click on the down arrow on the right-hand side:



This will then show the below, click into ‘My Programs’



You will then see the list of programs that you have purchased/have access to. Click into ‘View Programme’ which will take you to your course. **Please now move to step 3**



**Path Two – Via the ‘Courses’ tab** Click on the ‘burger bar’ on the left hand side and then select



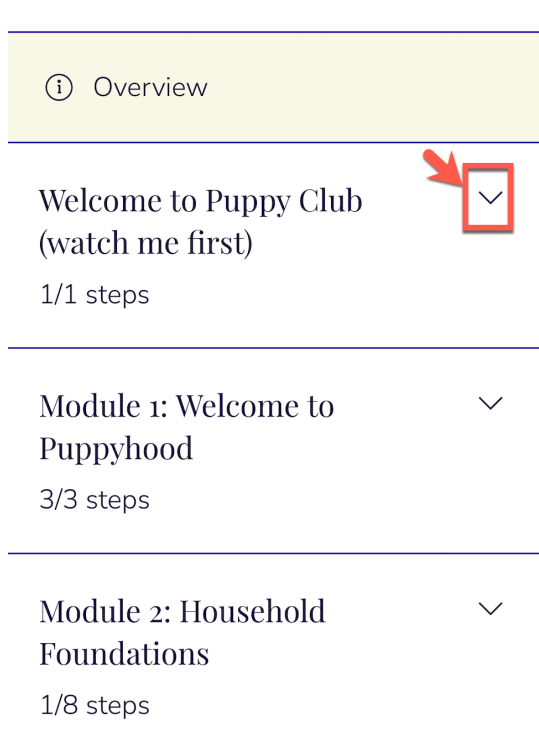
- Home
- × Puppy Classes
- 1:1 Consults
- Online Courses**
- Agility
- Shop
- Behaviour Modificat...
- Obedience Training
- Book Online
- Training Hub
- Blog

Scroll down to find the course that you have access to, this will be shown with a ‘you’re a participant’ badge. Then click view details to see the course material.



## Step Three – Viewing your course / Accessing the Paws Pack Community Space (if applicable)

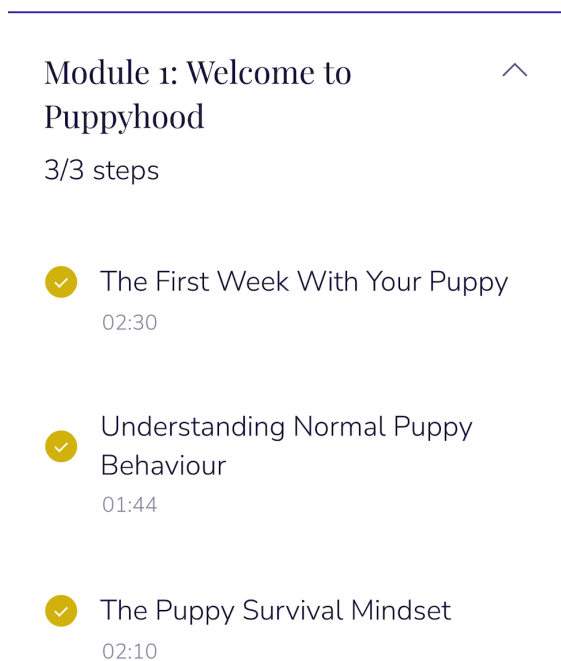
The steps are shown as soon as you are in the course, press the down arrow to see the individual steps within the course:



The screenshot shows a vertical menu with a yellow header bar containing an information icon and the word "Overview". Below the header are three menu items, each with a dropdown arrow on the right. A red arrow points to the first dropdown arrow. The first item is "Welcome to Puppy Club (watch me first)" with "1/1 steps" below it. The second item is "Module 1: Welcome to Puppyhood" with "3/3 steps" below it. The third item is "Module 2: Household Foundations" with "1/8 steps" below it.

Item	Steps
Overview	
Welcome to Puppy Club (watch me first)	1/1 steps
Module 1: Welcome to Puppyhood	3/3 steps
Module 2: Household Foundations	1/8 steps

This will then open each step, and you can click into that to see the videos, review the details etc:



The screenshot shows a course step list. At the top, "Module 1: Welcome to Puppyhood" is expanded, showing an upward arrow and "3/3 steps". Below it are three video steps, each with a yellow checkmark icon, the video title, and the duration.

Step	Duration
Module 1: Welcome to Puppyhood	3/3 steps
The First Week With Your Puppy	02:30
Understanding Normal Puppy Behaviour	01:44
The Puppy Survival Mindset	02:10

# Understanding Normal Puppy Behaviour



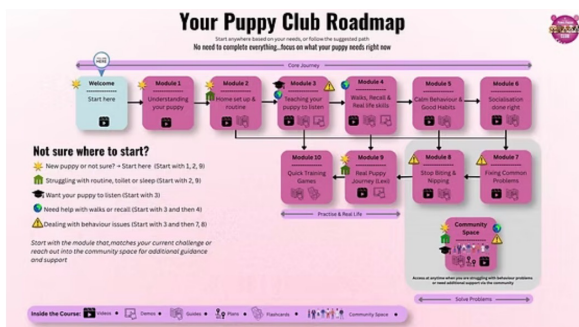
## Understanding Normal Puppy Behaviour

This session explains what typical puppy behaviour looks like and why these behaviours are expected during early development. When we understand what is normal, we can respond calmly and support our

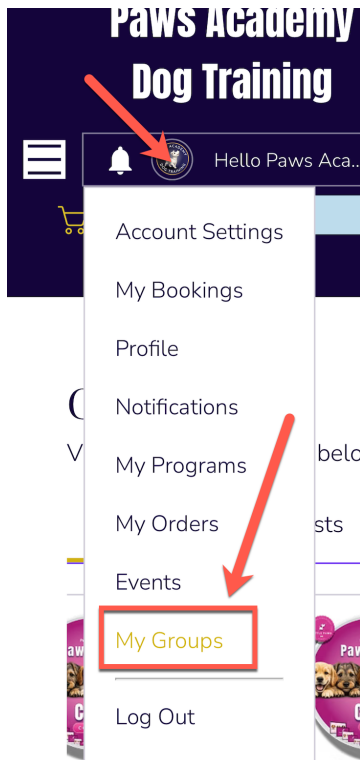
When you have completed a step, press the 'complete step' button of each step:



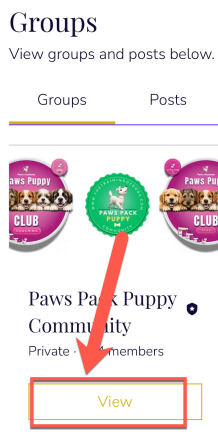
You can revisit any of the course material at any time. There is also a handy roadmap at the bottom of each step.



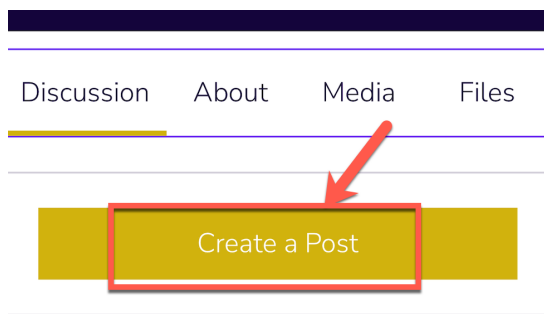
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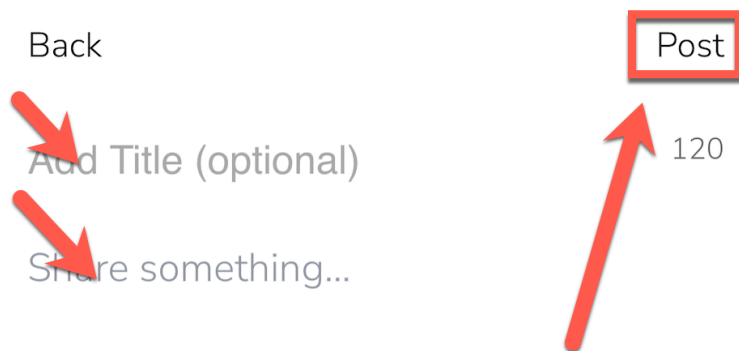
Click the view button:



To add a post, ask a question etc. Add the details into the 'share something' box and press 'create post'

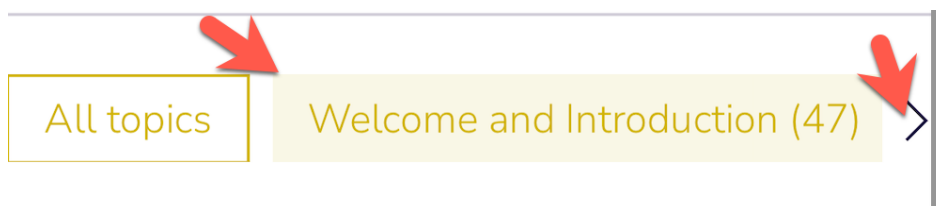


This will then bring up a separate screen where you can add the details and then press "post".



Renee is in the community space every day, so there should never be too long to wait for a response.

To view other posts simply scroll down. There is a handy 'topic' section at the top that you can scroll across to see posts categorised (which may help if you have a specific question or want to see earlier advice/comments etc)



**----This concludes the section for accessing via your mobile device----**

**If you're unsure which email you used to purchase your course, please contact us at [info@thetrainingofdogs.com](mailto:info@thetrainingofdogs.com) and we'll confirm this for you.**

## Still having trouble?

If you've followed all of the steps above and are still unable to access your course, please contact us at [info@thetrainingofdogs.com](mailto:info@thetrainingofdogs.com).

There are times when we may need to do a force password reset on your account if you have not accessed the course for a while, or there have been multiple attempts to change your password.